

20 June 2023

## Hyundai Mobile Charging Service by P,UP Tech

### **Terms & Conditions:**

The Hyundai Mobile Charging by P,UP Tech is one of the available charging benefits offered by Hyundai Motor Group Innovation Center In Singapore Pte. Ltd. ("HMGICS"). HMGICS customers can select any of the charging benefits on completion of their vehicle purchases as HMGICS customers.

1. This Benefit will run from 1 June 2023 to 31 May 2024 both dates inclusive. P,UP Tech is the appointed mobile charging service by HMGICS to provide the Hyundai Mobile Charging Service to Eligible Customers to charge the electric vehicle up to 80% of the vehicle battery capacity for up to 6 times a month ("Benefit"). Subject to the terms and conditions herein, the Benefit also include complimentary car wash and tire shine sessions when the Eligible Customers charge their electric vehicles. This Benefit is made available to all Eligible Customers from the date of activation of the Benefit on monthly basis for up to 12 months. There shall be no extension to the Benefit.
2. An Eligible Customer refers to a person who (i) is a HMGICS customer and have completed the vehicle purchase with HMGICS and(ii) select the "Mobile Charging Service by P,UP Tech" at the time of completion of vehicle purchase with HMGICS ("Eligible Customer").
3. The Eligible Customers are entitled to the Benefit for one-time only per vehicle purchase. Once you have selected this Benefit, you are not entitled to another charging benefit nor allowed to change your Benefit package. The Benefit, the complimentary car wash and tire shine services shall be used together by the same vehicle purchased by the Eligible Customers. The Benefit is non-transferrable to any other vehicle not purchased from HMGICS by the Eligible Customer.
4. You acknowledge that you are required to observe the terms and conditions of the Benefits given to you if you do not want to incur additional costs. HMGICS shall not be responsible for any additional mobile charging services and/or additional fees engaged by you that are not part of the Benefit. If you have exceeded the Benefit available for the month or have engaged in any additional services not part of the Benefit offered to you, such as requesting vacuum service that is not part of the standard car wash package within the Benefit, you shall bear all such additional charges and fees incurred by you.

5. You acknowledge that you are not allowed to exchange the unused car wash and tire shine services with additional mobile charging services. Any balance or unused Benefit will be forfeited on the last day of the month and are non-exchangeable for cash nor entitled to any refund. You will receive the new monthly Benefit in the following month.
6. You acknowledge that you will comply with the applicable P.UP's terms and conditions relating to the Benefit and in the event the Benefit is rejected, revoked or cancelled by P.UP for whatever reason, HMGICS is not obliged to provide the Benefit to you in any other form. For further information about P.UP's terms and conditions, please refer to <https://www.p-up.tech/terms>.
7. For providing the Benefit to the Eligible Customers, P.UP will have access to the Eligible Customers' personal information through HMGICS (such as full name, telephone number, vehicle registration number and vehicle location) to provide the Benefit on-site. P.UP will process your personal information and provide the Benefit activation details to you.
8. You are required to download the P.UP app into your mobile phone to engage the mobile charging service and you will receive an activation SMS from P.UP with OTP code to activate the service. The Benefit will be made available on the activation date. You may contact P.UP for all charging related enquiries and/or any issues in activating your Benefit.
9. HMGICS is not a charging operator nor an electric vehicle charging solution provider, you acknowledge that HMGICS is offering this Benefit in conjunction with your vehicle purchase as HMGICS customer and does not guarantee nor responsible for the merchantability, quality and fitness of the charging services for any purposes you engaged. You should exercise your own judgment and care when charging your electric vehicle and HMGICS shall not be liable for any losses, injuries, damages or harm suffered or incurred by or in connection with your use of the charging services and/or your use or enjoyment of the Benefit provided by HMGICS.
10. HMGICS shall in its discretion and without notice amend, vary or revoke any of the terms and conditions of this Benefit including without limitation the eligibility criteria of the Benefit and its terms. You are deemed to have accepted and are bound by such variations, additions, deletions, amendments and/or modifications if you continue utilising the Benefit.

11. HMGICS decision for the Benefit shall be conclusive, final and binding on all HMGICS customers. No correspondence or appeal will be entertained by HMGICS. In the event of any inconsistency in any marketing brochures or materials relating to these Benefits, the terms and conditions provided in this document shall prevail.
12. You have read and understood our [Privacy Policy](#) and agree to give your consent to HMGICS to collect, use, share, disclose, store and process your personal information for purposes of this Benefit.
13. These terms and conditions shall be governed by and construed in accordance with the laws of the Singapore, and you irrevocably submit to the exclusive jurisdiction of the courts of the Singapore.