## **SOT Program Terms and Conditions**

## Terms to be eligible for the Program:

- 1. Package is for repair/replacement of the parts covered under the scheme.
- 2. Package covers replacement of parts worn-out due to normal wear & tear during usage of vehicle.
- 3. Car should be maintained as per periodic maintenance schedule.
- 4. Customer shall purchase this package any time only before due 1st Free Service of vehicle as per manual.
- 5. HMIL / Dealer's decision will be final and binding on the customer regarding requirement of replacement of parts under the scheme

## The Package does not cover following:

- 1. Cost of ancillary parts that are required to replace the parts covered under the scheme.
- 2. Vehicle used for Taxi/Tourist or any other commercial purpose.
- 3. Damage or failure of parts resulting from:
- a. Negligence in proper maintenance
- b. Misuse, abuse, accident, theft, flooding or fire
- c. Modifications, alterations, tampering or improper repair
- d. Any damage due to using non-Genuine Parts
- e. Any device and/or accessories not supplied by HMIL.
- f. Parts if eligible to cover under claimed insurance.
- 4. Package covers replacement of parts worn only due to normal wear & tear during usage of vehicle.

## **Ineligibility conditions:**

The First Owner shall forfeit all benefits under the Program, in the event of the following:

- 1. Tampering with Vehicle Identification numbers like Chassis / Engine Numbers or odometer.
- 2. Usage of the said vehicle in competitions or motor sports events or for any other purposes other than personal use.
- 3. The vehicle are used for any illegal purpose.
- 4. If any service / repair is performed other than by the Hyundai authorized dealers.

Customer Signature:
Customer Name: