

Terms and Conditions - Bluelink Value-added Services

Terms and Conditions – Fuel Services

1. By clicking on submit, you authorize Hyundai Motor India Limited (HMIL) to share your profile information such as name, address, mobile no, date of birth, vehicle registration number, etc., as may be required by Indian Oil Corporation Limited (IOCL) with IOCL, for creation of XTRAREWARDS Loyalty Account and generation of Voucher. You also agree to the XTRAREWARDS program terms and conditions & privacy policy available at www.xtrarewards.com.
2. Voucher can be used or redeemed for purchase of fuel (petrol or diesel) only from selected Indian Oil Retail Outlets only once, in the Vehicle registered in Bluelink App. Fuel (petrol or diesel) only will be dispense in vehicle only and not in bottle, container etc.
3. Voucher cannot be clubbed with any other offer.
4. Voucher is non-transferrable and cannot be resold or redeemed for cash.
5. The Voucher is valid till 23:59:59 of the same calendar day, i.e. today only. If the Voucher is not redeemed till 23:59:59 of the same calendar day, the purchase price less any charge / surcharge, if any will be refunded to the same account from where payment for purchase of voucher was transferred.
6. Through Bluelink App, Voucher can be purchased with a minimum purchase value of Rs. 500/- per voucher and in multiple of Rs. 500/- thereafter, subject to the maximum limit as mentioned below :

S. No	Particular	Limit
1.	For a single voucher	Rs. 6,000/- (maximum limit)
2.	For Multiple vouchers (Maximum 4 vouchers per day)	Rs. 10,000/- (maximum limit per day)

7. Payment for purchase of Voucher thru Bluelink App can be made by (i) Credit Card ; (ii) Debit Card and (iii) UPI, only. The transaction charges, processing fee, fuel surcharge or taxes (if applicable), etc. on payment by Credit Card shall be borne by customer and such transaction charges, processing fee, fuel surcharge or taxes (if applicable), etc. will be non-refundable in case of cancellation, auto-refund and/or non-redemption of Voucher.
8. To provide convenience of payment along with XTRAREWARDS points loyalty transaction, Indian Oil and HMIL may mutually agree to add or modify the payment modes eligible to enable the HMIL customers to earn or redeem XTRAREWARDS points for their fuel (petrol or diesel only) purchases from Indian Oil.
9. The fulfilment of Voucher is sole responsibility of IOCL and will be subject to IOCL XTRAREWARDS terms and conditions as hosted on the website https://cx.indianoil.in/webcenter/portal/Customer/pages_xtrarewards
10. If you have any issue with regard to Voucher or XTRAREWARDS points, please reach out to IOCL at help@xtrarewards.com or call on Toll-free 1800-200-5611.
11. Any issues or disputes arising pertaining to payment transactions through CCAvenue's payment gateway or any other eligible payment mode or redemption of XTRAREWARDS points to wallet like Paytm, PhonePe and GPay will be addressed by the respective payment partner or wallet provider and/or bank/financial institution of the customer only.
12. The award of XTRAREWARDS points will be at the sole discretion of Indian Oil and will be applicable only for fuel (petrol or diesel only) purchases made at Indian Oil Retail

Outlets only. The award of XTRAREWARDS points will be subject to maximum fuel purchase value for a given month or 30 days period. The present limit is Rs 12,000/- per card per month. The limits may be revised in future. Any revision in the limits will be communicated to all the XTRAREWARDS members by IOCL including HMIL customers.

13. The award of XTRAREWARDS points will be in multiple of Rs 75/- i.e. 1 XTRAREWARDS points will be awarded for purchase value of fuel worth Rs 75/-. Value of 1 XTRAREWARDS points is currently Rs 0.30/-. The Value of 1 XTRAREWARDS points shall be declared by IOCL from time to time.
14. Purchase of Voucher with partial redemption of XTRAREWARDS points and partially by payment is not permitted.
15. For redemption of XTRAREWARDS points thru Bluelink App, a minimum of XTRAREWARDS point's equivalent to Rs 500/- will be required. XTRAREWARDS points can be redeemed for purchase of fuel (petrol or diesel only), as declared by IOCL from time to time.
16. HMIL is not responsible for any issue related to redemption of Voucher, credit & redemption of XTRAREWARDS points or the contents on the website www.xtrarewards.com, https://cx.indianoil.in/webcenter/portal/Customer/pages_xtrarewards & mobile app of IOCL or for any payment related issue.
17. HMIL is not responsible for any device or technical limitation or errors that limit your ability to generate Voucher or access or redeem XTRAREWARDS points.
18. For any feedback/concern/complaint, please write to bluelink@hmil.net.
19. The Terms of Use and Privacy policy of the Bluelink App, will also be applicable for the participating HMIL customer. HMIL and IOCL reserve the right to discontinue or change terms & privacy policy of their Mobile Application/Website/ XTRAREWARDS points at any time, request you to please periodically check the Website / Bluelink application for any changes in the terms and conditions and Privacy Policy.

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Terms and Conditions – Parking Services

1. By clicking on submit, you authorize Hyundai Motor India Limited (HMIL) to share your profile information such as name, mobile no, vehicle registration number, location etc., as may be required by Park+ (Parviom Technologies Private Limited) for fulfilling request for booking parking slot and providing services to you. You also agree to the terms & conditions (available at <https://parkplus.io/terms-conditions>) and Privacy policy (available at <https://parkplus.io/privacy-policy>) of Park+ (Parviom Technologies Private Limited).
2. The Booking id is valid for one time only for the time slot and parking location selected by the Customer.
3. Booking Id is not transferrable, non-refundable and cannot be resold or redeemed for cash.
4. The fulfilment of parking requirement is the responsibility of Park+ and may be subject to additional terms of Park+.
5. Payment through Bluelink App can be made by (i) Credit Card; (ii) Debit Card and (iii) UPI, only. The transaction charges, processing fee or taxes (if applicable), etc. on payment by Credit Card shall be borne by customer and such transaction charges, processing fee or taxes (if applicable), etc. will be non-refundable in case of non-usage or unavailability of the parking slot for any reason what-so-ever.
6. To provide convenience of payment, Park+ and HMIL may mutually agree to add or modify the payment modes eligible to enable the HMIL customers to pay for booking parking slot and availing services provided by Park+.
7. If you have any issue with regard to parking, please reach out to Park+ at support@myparkplus.com.
8. Any issues or disputes arising pertaining to payment transactions through Payment partner, CCAvenue or any other eligible payment mode will be addressed by the respective payment partner or wallet provider and/or bank/financial institution of the customer only.
9. HMIL is not responsible for any issue related to parking services provided by Park+, for fulfilment or your use of the Booking Id or the contents on the website & mobile app of Park+ or for any payment related issue.
10. HMIL is not responsible for any device or technical limitation or errors that limit your ability to book the parking slot or use the booking ID.
11. For any feedback/concern/complaint, please write to bluelink@hmil.net.
12. The Terms of Use and Privacy policy of the Bluelink application, will also be applicable for the participating HMIL customer. HMIL/Park+ reserve the right to discontinue or change terms & privacy policy of their Mobile Application/Website at any time, request you to please keep periodically check the Website / Bluelink application for any changes in the terms and conditions and Privacy Policy.